

# National Association of Motor Vehicle Boards & Commissions

2011 Winter Meeting  
San Francisco, CA

## MINUTES

Saturday, February 5, 2011

### Attendees

Steven Schneider, ZAP with guest Keiko Kim of ZAP  
Paul Lips, National Auto Auction Association  
Ken Murphy, Arent Fox  
Bill Jackson, Nebraska Motor Vehicle Industry Licensing  
Berta Phelps, Manheim  
Roy Dockum, Oklahoma Motor Vehicle Commission  
Dianne Farrell, Recreational Vehicle Industry Association  
Sean Wheatley, TRUECar  
Greg Kirkpatrick, Arkansas Motor Vehicle Commission  
Bill Brennan, Robin Parker, Dawn Kindel, Kathy Tomono, Peter Hoffman,  
Bismarck Obando, New Motor Vehicle Board

9:05 am

**Bill Brennan.** Treasurer of NAMVBC and Executive Director of the New Motor Vehicle Board welcomed attendees to the workshop and facilitated introductions of those present.

**Steven Schneider,** Chief Executive Officer, from ZAP gave a presentation on their vehicles.

He explained that ZAP stands for zero air pollution and it is anticipated that the next 5 years will bring more change to the auto industry than in the last 100 years for the newly emerging electric vehicle and alternative fuel transportation industry.

Mr. Schneider spoke of his many hurdles over the years in trying to get a foothold in the industry. His perseverance through his contributions and personal dedication to the research and development of the electric vehicles came to fruition by being at the 'right place at the right time'. He was finally able to build his own platform with support from China. He also has received support from New Motor Vehicle Board member and President, Ramon Alvarez C., in an endeavor to bring business back to the United States.

His objective for the future is to focus on corporate and government fleets.

**Mary Garcia,** Chief, Occupational Licensing Branch, California Department of Motor Vehicles, spoke on current issues within the department.

Ms. Garcia opened her presentation with an explanation of DMV's logo, Director, George Valverde's inspirational idea of "DMV – Driving Change",

and that DMV is a recognized and trusted leader, with public service as its main goal.

She spoke on several DMV facts regarding issues with licensing and registration of vehicles, including hybrids and motorcycles.

Ms. Garcia passed out samples of the newly designed driver's license and showed the many new features that would make it hard to duplicate, thus helping to prevent identity theft and counterfeiting.

Also discussed were electronic lien transfers and the problem of titles being released by the lenders. She stated that DMV is working diligently on this problem, but they are not quite there yet.

Ms. Garcia explained the CMVRA (SB 729 Consumer Motor Vehicle Recovery Act) and that the claim process takes approximately 6 months. DMV collects the money, but it goes into the Attorney General's fund.

She talked about the DMV Business Service Centers, how it is apparent that a "cashed based and check driven" mindset is still prevalent with regard to paying registrations and other fees, and the need to get this type of business out of the field offices.

12:30 pm Business meeting to discuss Fall 2011 NAMVBC Workshop

The tentative location for the meeting is Reno, NV, with the potential dates for Saturdays, October 1, 2011, or October 8, 2011, (Saturday through the following Wednesday for entire meeting)

**Adjournment 1:30 pm**

There being no further business, the meeting was adjourned.

Respectfully submitted,

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Kathy Tomono for  
Molly Cost, Secretary